

WHAT'S NEW

NEWS ABOUT CURRENT PROJECTS AT
WV NETWORK

SPRING
2022

West Virginia
NETWORK.

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WEST VIRGINIA STATEWIDE TECHNOLOGY CONFERENCE

**LEADING
THE WAY
THROUGH INNOVATION
+ CHANGE**

**DON'T MISS THE 2022
IN-PERSON CONFERENCE**

Join us July 18-20 at the Morgantown Marriott and Conference Center

Register Today @ wvstc.com

From the Director!

Dr. Carl Powell, WVNET Director

We are only two months away from the return of the West Virginia Statewide Technology Conference. Returning to the Morgantown area from July 18-20, this event will host a variety of speakers and topics for attendees to choose from. This includes keynote presentations from **Dave "Teach Like A Pirate" Burgess** and **Chancellor Sarah Tucker**.



The conference will also host several preconference sessions on such topics as WVROCKS, DegreeWorks, Office 365, D2L Brightspace, and Quality Matters. Add to this a two-day vendor exhibition and the high-energy nightlife along the Monongahela River, you have an exciting three-day event.

Finally, be sure to stick around for the last day of the conference for a festive indoor fireworks and laser show! (Okay, so I just made that up, but I wanted to see if you were still reading my column or if you had already moved on to the next article)

Registration is open at <https://wvstc.com>.

Discounts for early bird registration end on June 1.

I look forward to seeing all of you in Morgantown in July!

Enjoy the newsletter!

WEST VIRGINIA PUBLIC SERVICE RECOGNITION WEEK (MAY 1-7, 2022)

Since 1985, the United States has designated the first full week of May as Public Service Recognition Week (PSRW) to honor the men and women who serve our nation as federal, state, county, and local government employees.

The State of West Virginia Public Service Recognition Week is a time to honor and thank WV public employees for their service, beginning with 20 years of service (and proceeding in increments of five years). For 2022, WVNET will have 3 employees reaching their years of service milestones for the State of West Virginia:

YEARS OF SERVICE MILESTONES FOR THE STATE OF WEST VIRGINIA:



Benjamin Mays



Jason Chastain



Donna Meadowcroft

WEST VIRGINIA NETWORK SERVICE AWARDS

Additionally, we are celebrating our wonderful employees' service milestones at WVNET:



Robert Burton
Chris Seckman
Charles "Chuck" Stevens



Donna Meadowcroft
Steven White



Benjamin Mays
George Tilko



Philip Snitz



Jason Chastain
Kimberly Jenkins



Verne Britton
Barbara Long



DEPARTMENT UPDATES

Finance and Business

One of the functions of WVNET is to help the four-year colleges and universities as well as the community and technical colleges save money whenever possible. One way this occurs is for WVNET to enter into consortia contracts with vendors from which our higher education customers can purchase software.

One example of such savings is with the upcoming contract WVNET is entering into with Crayon to provide institutions with access to a wide variety of Microsoft products. Most of the products that are available for purchase off the WVNET contract are at a significant savings per unit price when compared to the MSRP of those same products. For example, an M365 A3 license retails for \$64.44, but through WVNET, the cost is only \$51.16 - a 21% savings!

This is just one way of how WVNET can assist higher education institutions purchase software for their campuses and save money at the same time.

If you need to contact anyone in the WVNET Finance-Business Office, you may reach the appropriate party at the following:

A new phone system was recently deployed by WVNET. New phone numbers for the Finance-Business Office are:

Accounts Receivable

Libby Cress

lcress@staff.wvnet.edu

304-225-0451 ext. 50451

Accounts Payable

Buffy Vehse

evehse@staff.wvnet.edu

304-225-0487 ext. 50487

Billing and Procurement

Phil Snitz

psnitz@staff.wvnet.edu

304-225-0483 ext. 50483

CFO

Donna Meadowcroft

dmeadowcroft@staff.wvnet.edu

304-225-0472 ext. 50472

Client Services

In April 2022, Client Services Manager Harmony Garletts, and Programmer Analyst Annaliza Marks attended the Ellucian Live 2022 conference in Denver, CO.

While there, they attended sessions related to Banner Finance and AR, core applications and APIs, as well as the Customer Center and the Ellucian Cloud.

WVNET's Barbara Long attended the conference virtually, focusing on DegreeWorks sessions.

WVNET employees work hard to improve our knowledge in order to provide the best service to our customers. While at the Ellucian conference, Harmony and Annaliza built relationships with the vendors and invited them to participate in the West Virginia Statewide Technology (WVSTC) conference in Morgantown in July.



CAREER OPPORTUNITY!

WVNET is seeking to hire a new **Manager of Telecommunications** with salary range of \$80,000 - \$90,000 (commensurate with experience), this position requires a Bachelor's Degree in Computer Science, Telecommunications or related field and + 6 years of telecommunications and management experience.

Click on our website to view full job details, benefits, and how to apply:

<https://wvnet.edu/about/careers/>



Systems Update

A New Web Interface for Banner Job Submission

WVNET has hosted Banner for multiple schools for many years. To assist with customer needs, a generic web interface was created named "Polaris" where customers could upload and download files and use it to extend the functionality of Banner. While this interface provided basic functionality, it was missing customer user management and other features that many would find to be useful.

The migration of many Banner-related services to Oracle's Cloud Infrastructure (OCI) platform required modernization of several internal WVNET systems including the Banner job submission server. A new job submission server called "Jobsub" was created to replace Polaris, and a new web interface was designed to match.

The new job submission web interface provides all the same features as the old one but was designed with a focus on user-friendliness and security. Many administrative functions on Polaris needed to be carried out over a command-

line session and involved running different scripts as well as hand editing configuration files. Now there is no need to leave the browser to manage schools, databases, users, and even printers.

The new interface also defines several new user roles. An "operator" role was created for internal WVNET operations staff to assist with printer management. A "school administrator" role was also introduced to allow delegates from each school to manage users and perform printer tasks that previously required a support call or OZ ticket to be filed. This is also allowing each school administrator to audit the current users.

The move to OCI was more than a 1:1 recreation of existing services. Overall, many improvements were made that benefit end-users at schools as well as the administrators at WVNET. The new web interface is a small, but visible portion of the modernization being done behind the scenes.

WVNET Telcomm Update

Tips for Staying Safe Online

Since the Russian invasion of Ukraine in February of this year, Russia has been more active with their hacking tactics across the globe. It's important now more than ever to protect yourself and your information while using the internet. Some helpful articles are listed below on the topics of protecting against ransomware, malicious code, and staying safe on social networking sites:

[cisa.gov/uscert/ncas/tips/
ST19-001](https://cisa.gov/uscert/ncas/tips/ST19-001)

[cisa.gov/uscert/ncas/tips/
ST18-271](https://cisa.gov/uscert/ncas/tips/ST18-271)

[cisa.gov/uscert/ncas/tips/
ST06-003](https://cisa.gov/uscert/ncas/tips/ST06-003)

Updates from the Development Team

In April, two of our team members, Sarah Barnes (Supervisor of Development) and Chevee Dodd (Project Manager of IT Applications and Development) earned their



Sarah Barnes

Project Management Professional (PMP) certifications. According to PMI, the certificate-issuing organization, "The Project Management Professional (PMP)® is the world's leading project management certification." This globally recognized certification allows our team to continue to enhance its project workflow while providing a valuable service and expertise to WVNET's customers throughout West Virginia.



Chevee Dodd

Also in April, the team launched the new website for **Arthurdale Heritage**, the non-profit organization behind the New Deal Homestead Museum dedicated to the history of the nation's first New Deal Homestead Community. Arthurdale was of great personal interest to First Lady Eleanor Roosevelt who visited frequently. The organization continues to grow and provides various community and educational programming in Preston County, WV. The website features an updated design and new tools that will enable the organization to grow its online presence and continue to educate the public about the history of Arthurdale and the organization's current plans establish a historic preservation trade school in conjunction with the Preservation Alliance of West Virginia.

To discuss web or application development projects with the Development Team, send an email to wvnet-support@staff.wvnet.edu to schedule a meeting and review your project requirements.